



Welcome to the fall edition of the *OmniGlobe Broadband* newsletter – a newsletter designed to bring the latest update on the Rural Connections project directly to your inbox.

First of all, I would like to start by thanking all of you for your continued support during the HRM project. Building a reliable wireless network requires time, organization, and perseverance but residents of Nova Scotia have always been extremely patient and understanding and we truly appreciate that.

Transforming the broadband landscape

We realize how important it is for you to connect with family and friends around the holiday season, and as you know, our goal has always been to have high speed Internet services available by the end of the year.

Today, I am pleased to confirm that despite unexpected delays due to parts availability earlier this fall, the network will be operational, as promised, by Dec. 31st, 2009.

Our focus over the next coming weeks will be to work in close collaboration with our local partners (Prestige Telecom, Nova Communications, Nova Scotia Power etc.) to complete the final stages of the project. Currently, our operations team is verifying that each tower is providing the level of service that was anticipated by the engineering group. Once this has been done, the towers will be classified as being

“commissioned” – ready to receive customers.

Getting you connected

As confirmed by our extensive marketing campaign over the summer, the demand for broadband access is very strong in the area and as a result, we now have a long list of residents waiting to be connected. In order to ensure an optimal deployment of the service, we will be conducting a gradual roll-out, with our first customers expected to be in the Pleasant Harbour, Lindsay Lake and River Lake areas.

I'd like to reassure you however that you will be personally notified (by email or telephone) as soon as the service becomes available in your area. We will also keep you informed on expected timeframes and locations for the roll-out.

P.S: Please do contact us if the address that you have given us is incomplete, out of date, or if your details have changed.

What happens next?

Our customer care team will contact you and arrange for a site survey to be done at your residence or place of business.

Our technicians have been trained in all aspects of wireless high-speed Internet installations, from how to position your antenna for optimum results to how best to bring the cable in to your building. They will also be able to answer any questions that you might have, so don't be shy.



Packages and pricing information

Details on our residential and business packages have been released and are now available on the website: www.omniglobebroadband.com/site/halifax_home.php.

As you can see, we will be offering a range of packages to suit your needs as well as your pocket.

Whether you are a “lite” or occasional user, a heavy surfer wanting to download music in double quick time or you have a small business and would like to work from home, OmniGlobe Broadband will have the right package for you.

Outreach and awareness initiatives

Do you have any questions about the service? Are you curious about how the system works? Want to know what a typical installation looks like? Or do you simply want to meet with us and have a chat?

If so, you will be pleased to know that we will be running a series of FREE information sessions during which we will provide you with information about our company, specific coverage areas etc.

Times and dates of the workshops are still being finalized but invitations will follow shortly. Please check your inbox or the website for more details...

OmniGlobe Broadband at your service

We hope that the information that you have received from us over the past few months has been useful and that your experience with us so far has been a positive one. If you have any questions or concerns, simply give

us a call and we will be happy to assist you in any way we can.

Finally, I would like to take this opportunity to send you, on behalf of the OmniGlobe team, a very happy holiday season.

Looking forward to serving you for many years to come.

Kate

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