

Welcome to the spring edition of the *OmniGlobe Broadband* newsletter, a quarterly newsletter designed to bring the latest update on the Broadband for Rural Nova Scotia project directly to your inbox.

Over the past couple of months, OmniGlobe Broadband has continued to work with the Province of Nova Scotia to upgrade several existing provincially-owned tower sites located within HRM that will contribute to the delivery of high speed Internet access to local unserved areas. This process allows us to leverage the existing infrastructure while adhering to new Industry Canada regulations regarding tower sharing to reduce vertical clutter. The upgrades, expected to be complete by the end of May, are required to support our wireless equipment.

### **Regulatory Process and Public Consultation**

The land acquisition process for 10 new towers across HRM will be finalized in April, as expected. Once this is completed, we will undertake a thorough public consultation process with the residents of HRM, advising those affected of the proposed locations for our towers.

Finally, our team is busy securing access to the fibre optic backbone that will provide the bandwidth required for the fixed wireless network.

### **Outreach and Awareness Initiatives**

As we move toward project completion, and in an effort to ensure that no residents are left behind, we initiated a widespread citizen outreach campaign, advertising in a number of online magazines and local papers, encouraging anyone who is not currently

served with high-speed Internet service to notify OmniGlobe. While these ads were posted in the Masthead News, the Chronicle Herald and many other publications, please continue to pass the message along, making sure that friends, family and neighbors all register their interest in the service. All they need to do is call us with their civic address, or simply register on the OmniGlobe Broadband website. Please note that responding to the ads is absolutely commitment free and simply gives residents an opportunity to make their voices heard.

### **Frequently Asked Questions**

One of the most frequently asked questions that our customer service team has had to answer up until now is: “What can I do with a typical 1.5 Mbps connection?” so for those of you who are still wondering, our 1.5 Mbps package will allow you to do anything from communicating via email, surfing your favourite websites, downloading photos, newspapers or music on iTunes, joining discussion groups to using Instant Messaging (IM) and Voice over Internet Protocol (VoIP) services. Online gaming will also be possible with our standard package.

As always, our team will be happy to answer any additional questions that you might have, so please feel free to contact them today. Alternatively, you can check our FAQ section on the website: [www.omniglobebroadband.com](http://www.omniglobebroadband.com).

Finally, *OmniGlobe Broadband* is committed to delivering **fast, reliable and affordable high speed services** to remote and rural communities across Canada. With residential packages available from as little as \$47.95 per month, and low installation



fees, we are confident that our service is ideally suited for your home and business networking needs.

Thank you for your continued interest in our service and I look forward to serving you in the near future.

On behalf of the *OmniGlobe Broadband* team,

***OmniGlobe Broadband***

***Bringing the World to your Doorstep***

**Toll free: 1-888-365-OMNI (6664)**

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*Kate*