



Welcome to the February issue of the *OmniGlobe Broadband* newsletter, designed to bring you the latest update on the Manitoulin Broadband project.

Building the network from the ground up

Throughout the fall and winter OmniGlobe has been working closely with its partners to install towers across the island. Despite the severe weather conditions experienced in December, where construction workers faced blizzards and whiteouts, all the new towers required for the project have now been successfully erected and equipped. In total, seven new towers have been installed in Meldrum Bay, Silver Water, Shesheganing, Evansville, Barrie Island, Kagawong and Sheguiandah, while three existing towers are being upgraded at Gore Bay, Little Current and Wikwemikong. In addition, as we identify demand for service from customers, repeater sites will also be installed as needed to extend our coverage areas.

So, what's next?

The next step in the process is to secure the fibre connection to the towers, followed by system configuration and testing in order to optimize the network and produce the most effective coverage area possible.

Getting you connected

The demand for broadband access is very high in the area and we now have a growing database of both residents and businesses waiting to be connected. Customers will be added to the network based on geographical location, so stay tuned and you will be contacted by the Broadband Customer Care Team for an installation appointment!

We'd like to reassure those of you who have registered an interest in the service that you will be personally notified by email or telephone as soon as the service becomes available in the area.

Our customer care team will contact you and arrange for a site survey to be conducted at your residence or place of business. Once the appointment has been confirmed, a certified technician will visit your property to determine the signal strength and to provide advice on the equipment that is best suited to support the Internet service in your area.

Our technicians have been trained in all aspects of wireless high-speed Internet installations, from how to best position your modem to how best to bring the cable into your building. They will therefore be able to answer any questions that you might have, so please don't hesitate to ask.

Packages and pricing information

Finally, *OmniGlobe Broadband* is committed to deliver **fast, reliable and affordable high speed services** to remote and rural communities across Canada. With residential packages available from as little as \$49.95 per month, and low installation fees, we are confident that our service is ideally suited for your home and business networking needs. Please do not hesitate to contact us directly on the telephone number below and we will be happy to provide you with detailed information about our pricing structure.

OmniGlobe Broadband at your service

Once again, we would like to thank you for your continued interest in our service and we look forward to serving you in the near future.

On behalf of the *OmniGlobe Broadband* team,

Kate

P.S: To ensure that our technicians are able to arrange an appointment with you promptly and efficiently, please contact us if you feel that the address that you have given us is either incomplete or out of date, and if you need to advise us of any recent changes.

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